

## ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2020-21

### DEPARTMENT OF CHEMISTRY

Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
B.Sc. and M.Sc. Chemistry	Students	Expressed concern about the appropriate balance between theory and applications.	Decided to take necessary measurements.	Conducted students' skill development programme.
	Teachers	Field visits/internships/projects described in the syllabus should enhance practical knowledge.	Suggested to include field visits in the curriculum.	Conducted field visits and innovative projects to explore the practical knowledge of students.
	Alumni	The prospects of the curriculum should be enriched for employability/higher studies.	Decided to conduct job-oriented programmes.	Conducted webinars on career orientation in association with funding wings.  Conducted alumni lectures to encourage students to know about research-oriented opportunities inside and outside the country.

	Employers	The curriculum should promote critical thinking.	Decided to take measures to address the problem.	Organised research-oriented webinars.
	Parents	The curriculum should be helpful for higher studies/employability.	Decided to offer a certificate course in advanced processing techniques.	Conducted certificate course on polymer processing.

Head of the Department

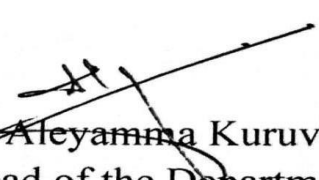


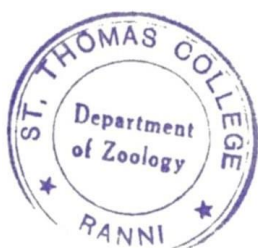
**Dr. Ansu Jacob**  
Head of the Department  
Department of Chemistry  
St. Thomas College  
Palayamkottai - 629 673

**ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2020-21**  
**DEPARTMENT OF ZOOLOGY**

<b>Programme</b>	<b>Stakeholder</b>	<b>Summary of Feedback</b>	<b>Action/Recommended</b>	<b>Action Taken</b>
Zoology	Students	The syllabus should include adequate internship/training/research/field visits/projects.	The problem was considered and decided to conduct environment-related projects.	Environmental-related projects like water analysis, biodiversity survey, health survey etc. were undertaken by the students.
	Teachers	Showed concern about prospects of curriculum for employment/ higher education and on course content.	Decided to provide certificate course.	Provided certificate course on Solid waste management.
	Alumni	Syllabus should create interest in subject area and should be capable to meet the real-life situations.	Decided to visit other technical laboratories.	Research labs of other colleges were visited to gain knowledge on biotechnology, microbiology etc.
	Employers	Overall employer was satisfied with all aspects of curriculum & Institution.		

	Parent	The semester should be made more productive.	Decided to take measures.	The teacher's teaching mode was mostly conducted through PowerPoint presentations .
--	--------	--	---------------------------	---

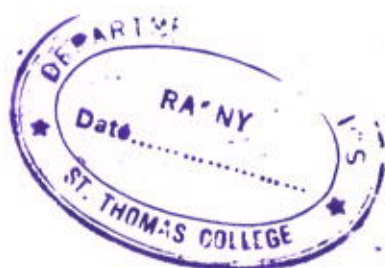
  
 (Dr. Aleyamma Kuruvilla)  
 Head of the Department



## ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2020-21

### DEPARTMENT OF PHYSICS

Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
B.Sc & M.Sc Physics	Students	The feedback from students highlights the need to maintain a balance between theory and practical aspects of learning.	Identified that the issue was mainly due to the COVID pandemic situation.	Resolved by the implementation of more experiments and the integration of current technology will enhance the learning experience for the students. The lack of social value and ethics can be resolved by Value Education Classes.
	Teachers	Teachers were satisfied with all aspects of the syllabus		
	Alumni	The course should meet the real-life situations.	The matter was considered and decided to take necessary measures.	Incorporated practical knowledge and real-life scenarios through seminars and other interactive learning approaches can significantly enhance the quality of education.
	Employers	The curriculum should be career-oriented.	Decided to take necessary measures to meet the problem.	Offered Value Added course on Introduction to Astronomy
	Parent	Results should be published on time.	The issue was considered.	Identified that the issue was mainly due to the COVID-19 pandemic and decided to conduct internal exams and publish results in a timely manner.



  
 Head of the Department



## ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2020-21

### DEPARTMENT OF BOTANY

Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
Botany	Students	The syllabus is not enriched with ethics and social values	Identified the necessity of value education classes.	Social and ethical values were provided in value education and tutorial classes
	Teachers	The syllabus should be in tune with the needs of the time.	Decided to organise webinars/seminars on recent trends in the subject.	Conducted webinars to keep students in touch with recent trends in plant science
	Alumni	The curriculum should generate interest in the subject area.	Decided to provide certificate courses.	Provided certificate course on Agri based Microenterprises
	Employers	Curriculum should cop with new methods and technology.	Decided to encourage advanced teaching methods.	Advanced methodologies in teaching were adopted.
	Parent	Syllabus should be career oriented.	Decided to offer certificate course.	Provided certificate course on Food preservation technology.




*Devi Priya M.*

**Head of the Department**  
**DEVIPRIYA M.**

Assistant Professor of Botany  
St. Thomas College  
Pazhavangadi P.O, Ranni - 689 673  
Pathanamthitta  
E-mail: devi.priya.m@gmail.com

**ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2020-21**  
**DEPARTMENT OF COMMERCE**

Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
Commerce	Students	The curriculum should be improved for a good balance between theory and application.	Suggested inclusion of field visits.	Arranged industrial visits and field works for better practical knowledge.
	Teachers	Suggested to make syllabus in tune with needs of the time.	Problem was considered.	Offered certificate course on IT for office.
	Alumni	The curriculum should be applicable to meet real-life situations.	The matter was considered into account.	Decided to offer certificate course on MS PowerPoint and Page Maker.
	Employers	The curriculum should promote teamwork mentality.		Organised capacity-building programmes and implementing advanced technologies.

  
**RENGI ABRAHAM (HOD)**  
 Assistant Professor  
 Dept. of Commerce  
 ST. Thomas College,  
 Ranni

Head of the Department

## ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2020-21

### DEPARTMENT OF ECONOMICS

Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
Economics	Students	The curriculum should include adequate internship/training/research/field visits/projects.	Suggested to conduct certificate course.	Certificate Course on Rural Development
	Teachers	Needs to modulate syllabus with needs of time.	Problem was considered.	Provided more remedial classes.
	Alumni	Alumni gave good opinion about all aspects of curriculum.		
	Parent	The curriculum should be helpful for higher studies/employment.	Suggested to conduct job-oriented programmes	Organized seminar for career options and personal development.




Head of the Department



## ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2020-21

### DEPARTMENT OF HISTORY


Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
HISTORY	Students	Needs to maintain a good balance between theory and application. Also, should include adequate internships/field visits	Decided to include more field visits and to provide career-oriented classes.	Conducted field trips. Conducted career guidance and coaching classes.
	Teachers	Needs to tune syllabus with needs of the time	Decided to conduct lectures on advanced topics.	Conducted research methodology workshops. Conducted intercollegiate lectures.
	Alumni	Expressed concern on the applicability of the course to meet real-life situations.	Decided to offer certificate course to address this issue.	Provided certificate course on 'Application of IT in history learning.'
	Employers	Employers were satisfied with all aspects of the curriculum.		
	Parent	The admission process should be fair and transparent.	The issue was considered.	Even though the students took admissions through CAP allotment of the university, proper instructions were given to admission committee and other staffs in the college to make it comfortable for students.

  
Head of the Department  
Dr. Deepa Roselin Joseph  
(H.O.D.) History  
St. Thomas College, Ranni

## ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2020-21

### DEPARTMENT OF TOURISM

Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
TOURISM	Students	Students are of the opinion that the syllabus doesn't include adequate internship/ training/ research/ field visits /projects	Based on the feedback received, decided to offer diploma course.	Conducted travel workshops & Included more practical oriented activities.  Provided diploma in Airline and Airport Operations
	Teachers	Teachers are happy with the syllabus by full majority		
	Alumni	Syllabus should be applicable to meet the real-life situations.	The problem was considered.	Conducted more professional workshops & Included destination promotion programs.
	Parent	Results should be published on time.	Identified the problem.	Identified that the problem was mainly due to COVID-19 pandemic.

  
 Head of the Department  
 DEPARTMENT OF TOURISM AND TRAVEL MGMT  
 RANNI-889 873  
 ST. THOMAS COLLEGE

## ACTION TAKEN REPORT ON STAKEHOLDER FEEDBACK 2020-21

### DEPARTMENT OF ENGLISH

Programme	Stakeholder	Summary of Feedback	Action/Recommended	Action Taken
ENGLISH	Students	Suggested an overall improvement in tune with the emerging academic trends	Decided to take necessary action.	Blended learning was incorporated.
	Teachers	Suggested to incorporate more strategies to enrich the knowledge-sharing process.	The issue was considered.	e-resources were employed to enhance remote learning.
	Alumni	Suggested that the syllabus may be disseminated more interestingly catering to the student's needs.	Decided to take necessary action.	Incorporated measures to cater to the psychological needs of the students.
	Employers	The curriculum should promote a teamwork mentality.	The problem was identified.	Encouraged students to participate in the varied modes of remote learning.
	Parent	The syllabus should be career-oriented and results should be published on time.	Decided to take necessary action.	Provided certificate course on Communication Skills in English.

  
Head of the Department

HEAD  
DEPARTMENT OF ENGLISH  
ST. THOMAS COLLEGE  
RANNY - 689 673